Progress® OpenEdge®

Meals on Wheels San Francisco Transforms Supply Chain Management to Serve Up to 30,000 Meals Each Day with Progress OpenEdge-Powered ERP by My Office Apps

AT A GLANCE

In order to reach its goal of delivering up to 30,000 meals per day, Meals on Wheels San Francisco needed to improve the way it logged inventory information, managed food loss and integrated with third-party food distributors. With Kechie, an enterprise resource planning (ERP) system designed by My Office Apps (MOA) and built on Progress® OpenEdge®, Meals on Wheels was able to successfully streamline warehouse and inventory management, enabling the organization to serve even more senior citizens.

COMPANY
Meals on Wheels

INDUSTRY
Non-Profit

PRODUCT
Progress OpenEdge – Kechie ERP

COUNTRY
United States

> "We're able to better manage our warehouse inventory and internal distribution in a way that was not possible before. Overall, we can now adapt to capacity demands that may fluctuate by thousands of meals daily and know with confidence that the people who count on us each day will not go hungry or be disappointed by their meal."

Richard Crocker,
Food Safety and Compliance Manager,
Meals on Wheels San Francisco

Challenge

Meals on Wheels struggled to manage the supply chain from the kitchen to inventory rooms, on top of the meal deliveries themselves.

Solution

My Office Apps' Kechie ERP underwent numerous changes to address inventory accuracy and substitutions, but also the production of trays ready to be delivered.

OpenEdge's powerful, easy-to-use software features a straightforward user interface and robust pre-built reporting capabilities to accelerate new user adoption.

Seamless integration with third-party food distributors, including US Foods, Gordon Foods, and Second Harvest.

Results

Increased the number of users of MOA and Progress by 240%, from 5 to 17, helping it to reach its goal of delivering 30,000 meals in a single day.

Better management of warehouse inventory and internal distribution in a way that was not possible before.

Meals on Wheels can integrate with third-party food distributors in less than 90 days to ensure visibility across all incoming donations.

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